



Annual Impact *Report*



2022-2023

Ralph Scott Lifeservices

336-227-1011

www.Rsli.org

Serve. Support. Empower.

Our Mission

It is the mission of Ralph Scott Lifeservices, Inc. to provide individualized community living services and supports for people with intellectual disabilities that promote: sound health, dignity, growth, stability, community involvement.

Our Vision

In order to achieve our mission statement, our organization commits to taking action in the following areas to support our vision: Quality Services, Building Today for Tomorrow, Community Partnerships.

Our Values

- *Excellence*
- *Quality Individualized Services*
- *Sustainability*
- *Collaboration*
- *Leadership at all Levels*



To Our *Community*

Dear Friends,

As Ralph Scott Lifeservices celebrates another year of providing family orientated residential and day services to over 100 individuals, I find myself reflecting on 2023 and the dedicated staff that provides the highest quality of care, compassion and family atmosphere for the individuals we serve. Staff's dedication and support demonstrates every aspect of the quote from Mahatma Gandhi, *"The best way to find yourself is to lose yourself in the service of others"*. Our staff is second to none and will always put the needs of our individuals first and foremost.

It is with great pride that I am allowed to be a part of this wonderful organization. We strive every day to not only improve our current level of services, but to continue to add innovative and exciting programs and activities. 2024 offers endless opportunities for our individuals and for each and every one of us. We are excited about upcoming projects that will begin during this year, as well as seeking new and innovative ways to serve our individuals throughout our communities.

I would like to take this opportunity to thank all of our supporters. Our community is well known for its giving whether it is a letter of encouragement, gifts in kind for our day program, Christmas gifts for our individuals, financial donations, fundraising support, etc. No matter the size of the gift, the impact is incredible.

Sincerely



Dr. Todd Thorpe

Thank you for your *Support*

Residential Services

Clayton came to Ralph Scott Lifeservices in _____-



2022-23 Outcomes



4,474

Hours of staff
training

24/7

Care

965

Hours of on-site
psychology service

COA Re-Accreditation

We are pleased to announce that Ralph Scott Lifeservices, Inc. received national re-accreditation through COA Accreditation in December 2022, which will be effective through January 2027. The organization first received full accreditation in 2001 and has maintained this level of excellence for over 20 years.



This rigorous process takes approximately 18 months to achieve and includes accreditation in all administrative standards and applicable service standards to cover our residential homes, in home services, and day program.

This is a significant achievement for our organization and one we should be extremely proud of accomplishing. COA accreditation affirms that an organization meets the highest national standards of best practice and establishes the organization's credibility as effective and professionally sound.

In addition, it provides assurance to all of our stakeholders that Ralph Scott Lifeservices is delivering needed, high-quality services in our community, conducting its operations successfully, and managing its funds effectively.

What is COA Accreditation?

COA Accreditation, a service of Social Current, is an objective, independent, and reliable validation of an agency's performance. The accreditation process involves a detailed review and analysis of an organization's administration, management, and service delivery functions against international standards of best practice. The standards driving accreditation ensure that services are well-coordinated, culturally competent, evidence-based, outcomes-oriented, and provided by a skilled and supported workforce. COA Accreditation demonstrates accountability in the management of resources, sets standardized best practice thresholds for service and administration, and increases organizational capacity and accountability by creating a framework for ongoing quality improvement.

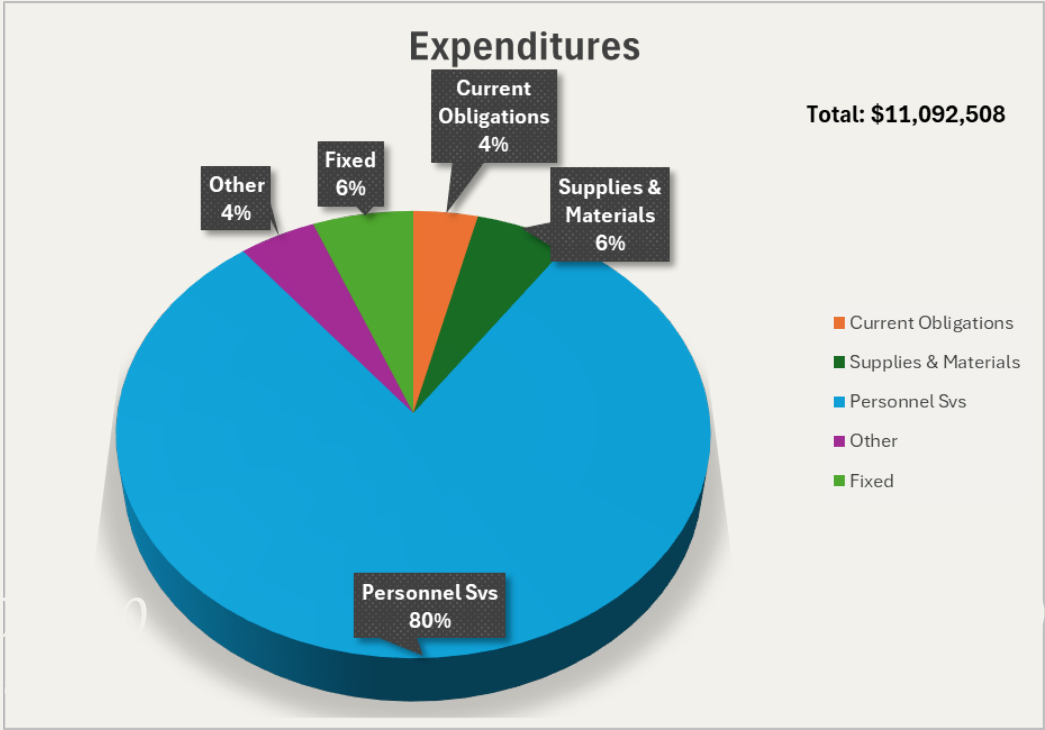
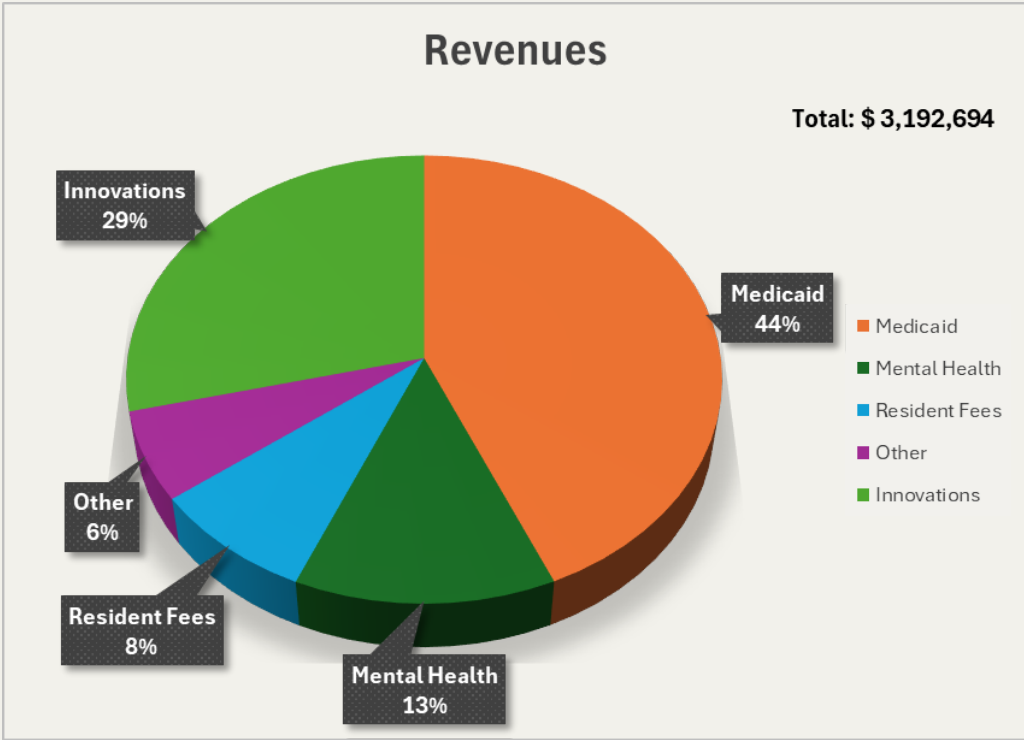
Thank you to our *Dedicated Staff*



64


Staff with over 10
years of service

Financial Summary 2023



Building Today for *Tomorrow*

Reaching for the Stars



In 2023, Ralph Scott Lifeservices will embark on a visionary campaign to enhance the StarPoint Day Program by creating an enriching environment that will allow all individuals, regardless of physical or intellectual limitations, the opportunity to participate in the same activities and opportunities that are available to the wider community. Safe and fully accessible walking tracks/paths, swings, gardening beds, sporting activities and beautiful gardens in a serene atmosphere that promotes sound health, dignity and a healthy lifestyle.

We envision a thriving community where each individual can actively pursue his/her interests, desires and goals they set for their lives.

Thank you to Ralph Scott Lifeservices' *Board of Directors*



Amy Chandler, *Chair*
Chris Gaddis, *Vice Chair*
Paula Reardon, *Secretary*
Liz Hill, *Assistant Secretary*
Jerry Sparrow, *Treasurer*
Patrick Mills, *Assistant Treasurer*
Kevin Dull, *Immediate Past Chair*
Caitlin Brooks
Oddete Cambrani-Dove

Amy Chinnici
Jamila Freeman
Mike Gee
Patrick Mills
John Nicholson
Dan Shannon
Phil Thompson
Nick Wright

Welcome 2024 Board Members

